

RIDE UNITED™

Free Rides. Real Impact.

Ride United is a pilot program from United Way of Central Iowa designed to temporarily bridge transportation gaps while individuals work toward establishing a reliable means of getting where they need to go. The program provides short-term support for accessing essential services, such as medical appointments, job interviews, food pantries, or shelters when transportation challenges could otherwise stand in the way.



HOW IT WORKS

Step 1: Call 211 for Assistance

An individual calls 211 to request transportation assistance through Ride United. Translation and accessibility services are available. Please call 30-60 minutes before desired pickup time.

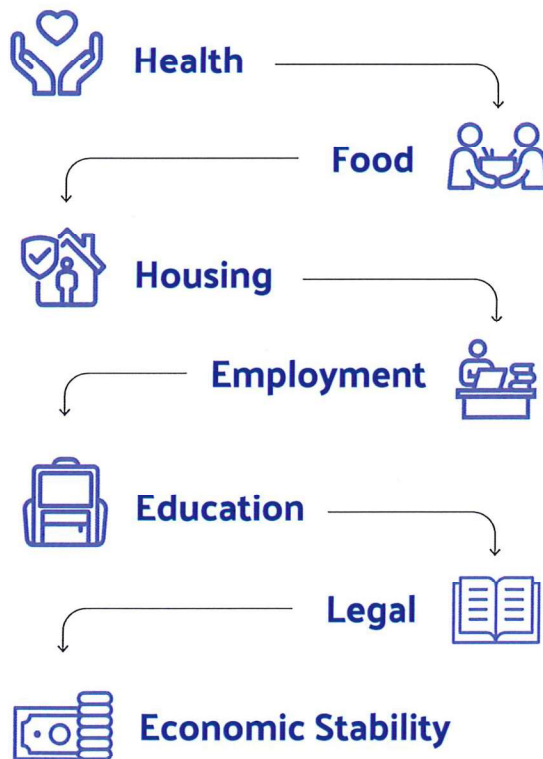
Step 2: Check Eligibility

After gathering relevant information, the 211 specialist dispatches a Lyft ride for the client.

Step 3: A Ride Arrives

The 211 specialist will provide driver/car details and approximate time of arrival.

RIDES TO:



For more information, please see
unitedwaydm.org/rideunited



The program currently supports each eligible rider for a limited number of rides. Your 211 specialist can tell you how many rides you have remaining.

Rides are for those who don't have other transportation options, such as help from friends, family, or services like DART or HIRTA. Rides are dependent upon Lyft driver availability. Rides must be less than \$30 each way. Rides must begin and end within Polk, Dallas, or Warren counties. Drivers are unable to change the drop-off address or make stops along routes. Riders must be 18 years of age or older. Riders under the age of 18 must be accompanied by a caseworker or parental guardian. Riders with young children must provide their car seat or booster seat.